



45 Samora Machel Av. 14th Floor Century Towers Harare Zimbabwe
Tel: +263 242 780 010 | Fax: +263 242 250 696 | Email: admin@zera.co.zw
Bulawayo: Std # K11-K12 Giraffe Road (ZITF) Gate 4 Tel: +263 292 260 269
Mutare: 6th Floor Fidelity Life Centre | Tel.:+263 020 61334; +263 020 62043

Licence No PRO26/15

PROCUREMENT LICENCE (FUEL)

I HEREBY CERTIFY THAT

RAM PETROLEUM (PVT) LTD

TRADING AS


RAM PETROLEUM

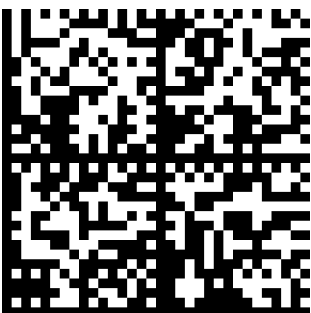
HAS BEEN LICENCED TO PROCURE (IMPORT) FUEL IN TERMS OF THE

PETROLEUM ACT [CHAPTER 13:22]
SUBJECT TO CONDITIONS OVERLEAF.

Issued at Harare on this 01st day of January 2026

Expiry Date: 31/12/2026

Chief Executive Officer: 





CONDITIONS FOR A PROCUREMENT (IMPORT) LICENCE

General conditions:

1. Clear management structures and brief profile of management should be provided.
2. A licensee must be Zimbabwean registered and should provide CR14 and CR2 forms.
3. A licensee should provide verifiable details of physical addresses, telephone numbers, faxes and any other contact details.
4. All licensees shall have suitable facilities as approved by the Zimbabwe Energy Regulatory Authority.
5. All petroleum installations should abide by the requirements of the Environment Management Agency and other statutes applicable to the petroleum fuels trade.
6. License fees shall be payable annually and subject to periodic review as deemed appropriate by ZERA.
7. The Authority may at all reasonable times enter the premises of a licensee for the purpose of inspections.
8. A Licensee shall submit returns in terms of Section 43 of the Petroleum Act in the manner prescribed by the Authority.
9. All records required to be kept in terms of this license shall be retained for a period of at least 5 years;
10. This license will be issued subject to these general conditions and any other special conditions for each application deemed appropriate by ZERA.
11. These conditions are subject to review and amendment by ZERA in the light of operational experience.
12. The license shall be subject to cancellation in terms of Section 40 of the Petroleum Act [Chapter 13:22]
13. If the licensee is convicted by a court of law for contravening any term herein the Authority may publish such conviction in the media and the licensee, by the terms hereof, hereby waives its right, if any, to sue the Authority for any liability arising therefrom.
14. The Licensee shall indemnify ZERA against any claims which may be made against ZERA by any third party as a result of or in relation to the activities of the Licensee pursuant to the operation of this license.

Special conditions:

1. All imported products shall comply with the following Standards Association of Zimbabwe standards; Diesel - ZWS751, Unleaded Petrol - ZWS753, Illuminating Paraffin - ZWS963, LPG - ZWS965.
2. A licensee shall develop a quality policy, quality objectives and quality procedures. The quality procedures shall include, assurance that quality product is received and dispensed, control of nonconforming product and customer complaints.
3. A licensee shall keep a record of quality certificates for all products imported and such records shall be availed to ZERA inspectors or its appointed agents on request.
4. A licensee shall appoint a quality representative who will have a responsibility over all quality issues and documents.
5. The licensee shall prepare and submit to the Authority each year, an annual statement of accounts.
6. An importer of fuel shall have sufficient facilities to prevent outbreaks of fire.
7. An importer of fuel shall comply with the requirements of the Petroleum Industry Code as set by ZERA and amended from time to time and other applicable statutes applicable to the Petroleum trade including the Environmental Management Agency.
8. The licensee shall not sell products to an unlicensed wholesale/retail operator.
9. The licensee shall sell all petroleum products at prices not exceeding those prescribed under Statutory Instrument 80 of 2014 - Petroleum (Fuel Pricing) Regulations, 2014.
10. A licensee shall appoint a person responsible for health, safety, security, and environmental issues. The person may also be the quality representative or alternatively outsource such services and be able to show evidence thereof on request.
11. Only a procurement licensee or a transporter contracted by the procurement licensee shall transport fuel to fuel retail sites or consumer installations.
12. A licensee shall exercise know your customer (KYC) principles adequately to avoid distributing fuel to consumers who could be illegal fuel dealers.



ZERA

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13. If a licensee violates any of the conditions of this license, or is convicted by a court of law for contravening the Petroleum Products (Pricing) Regulations, the Authority may publish such penalty or conviction in the media and on the Authority's website.

www.zera.co.zw

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